



FOOD VILLAGE YOUR NEW LUNCH SERVICE HOW DOES IT WORK?

A team of Food Village chefs prepare your lunch order each day, we then deliver these meals into school where our team of operators heat & distribute these orders to students.

All Food Village orders are placed via a state of the art mobile APP which displays the menu choice, nutritional and allergen information, budgets, transaction history, student linking & much more. The flexibility of the Food Village service is a long awaited amenity for students.

www.foodvillage.ie or (01) 525 3412

YOUR SCHOOL REGISTRATION CODE: **CPCCKK**

PRE-ORDERING YOUR MEALS VIA THE MOBILE APP

Food Village orders can be set for as many days as you choose, everyday or one day a week or fortnight, it is completely up to you. In order to make the most of our choice of over 160+ menu items you will need to set your pre-order menu via the dashboard within your Food Village app. Simply choose which break you would like to order for (Morning Break or Lunch Break) and select the items you would like to order from our main meals, snacks and drinks categories. Please ensure you have a bank card added to your account and either a manual top-up added or auto top-up enabled. Orders totals will be charged from your wallet at midnight the day before delivery. **All pre-orders MUST be placed at least one day before collection. Instant purchase is available for same day purchases but has a smaller range of menu options.**

WE WANT TO HEAR FROM YOU

We would love to hear from you, any and all feedback from you will be taken on board to help grow and improve our service. If there is something you would like to see added to our menu or if you have any issues with the Food Village ordering or collection process please let us know by sending us a message via the Help/Feedback menu within the app.

PARENT/GUARDIAN LINKING

Linking with a student account allows parents or guardians control over the entire ordering process. Once a student account has been linked to a parent or guardian that parent or guardian is in control of the wallet section of the app. Parent/guardians can also set daily spending budgets for students to ensure no over spending occurs. Linked accounts can easily see past and pending orders. If any parents/guardians have any questions about how best to utilise the Food Village app for their children please contact our support team on **01 525 3412** or email info@foodvillage.ie and we will be happy to assist.

COLLECTING YOUR MEALS

Collecting your meals in School is an easy and quick process. At break time go to the canteen collection area. Scan your collection Key Tag (Every student will receive one of this at our on-boarding day) and pick up your meals. All students must have your key tag linked to your account prior to collection. If you need help or have lost your key tag our operators in school can help with getting you a new one.

HOW TO CANCEL AN ORDER

All meals and orders can be cancelled or changed at any stage with no obligation before the locked window prior to delivery. After this time, you still have the ability to cancel your order until 10am the morning of collection. Cancelling a locked order will issue an immediate 50% refund of your total order back to your wallet.



Choose from over
160 meals, snacks
& drinks everyday!



SCAN ME